

# DECODE, DEFEND, CREATE

A Digital Guide for Journalists to Counter Disinformation

SUPPORTED BY: NATIONAL ENDOWMENT FOR DEMOCRACY





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# Acknowledgments

The Global Neighborhood for Media Innovation (GNMI) would like to express its deep gratitude to the committed individuals and organizations whose contributions played a pivotal role in bringing this publication, a comprehensive guide to empower the vital aspects of contemporary communication: Fact-Checking and Countering Disinformation, Content Verification, and Digital Content Creation, to life. We want to offer a special acknowledgment to the National Endowment for Democracy for their invaluable support.

The achievement of this endeavor stands as a testament to the invaluable guidance, dedication, and tireless effort put forth by our team of consultants who played a central role in the development of all the content featured in this publication. We extend our heartfelt appreciation to the GNMI team, whose contributions in terms of editorial work, logistical support, as well as design and illustration expertise, have been essential in making this publication a resounding success.

ii

# Preface

In a world overflowing with information, the ability to discern fact from fiction to counter disinformation, and to create compelling digital content has become paramount. The dynamic landscape of news media and digital communication demands that individuals, whether journalists, content creators, or engaged citizens, equip themselves with the skills and knowledge to navigate this ever-evolving terrain.

This publication serves as a comprehensive guide to empower you in three vital aspects of contemporary communication: Fact-Checking and Countering Disinformation, Countering Disinformation Through Verification, and Digital Content Creation. The three modules converge to form a holistic framework that equips you with the tools needed to thrive in today's information-driven society.

In an era where misinformation and disinformation have the power to shape public opinion and influence decision-making, the first module establishes a robust foundation in fact-checking. We delve into the nuances of disinformation, misinformation, and fake news, providing insight into why people create and share such content. Explore the world of fact-checking organizations, both international and within Pakistan, and gain the skills to trace and track false information across social media platforms. Discover the principles of social media verification and essential digital tools that empower you to verify information effectively. With real-world examples and actionable insights, this module equips you with the knowledge to become a vigilant guardian of truth in the digital age.

Building on the fact-checking foundation, the second module delves deeper into the world of verification. Here, we introduce the Five Pillars of Verification, a comprehensive framework that guides you in establishing the authenticity of digital content. Learn to self-check sources, lead with truth to counter false claims, and master the art of verifying images and videos. Understand the challenges posed by deep fake videos and develop the skills to identify them. Explore the intricacies of verifying websites and gain an understanding of ethical journalism practices. Armed with this knowledge, you'll be well-prepared to combat disinformation effectively.

The third module embarks on a journey into the realm of content creation. We explore the diverse forms of digital content, from text and images to videos and podcasts. Delve into the art of crafting short videos, a format that has taken the digital world by storm. Understand the popularity of short videos, the race for digital ads, and the various treatments of video content. Learn the intricacies of content planning, editorial considerations, and visual storytelling. Discover how to optimize your content for discoverability and engagement. Uncover the secrets of social media algorithms and the ever-changing landscape of digital content creation.

We invite you to embark on this transformative journey, equipping yourself with the skills and knowledge needed to navigate the complex world of information, counter disinformation, and create impactful digital content. As you delve into the depths of these modules, may you find enlightenment, inspiration, and empowerment to become a beacon of truth in a sea of digital noise.

Unlocking Truth, Crafting Impact: Your Digital Journey Begins Here!





# **Table of Contents**

05 - 09

Module 01: Fact Checking Framework

10 – 15

Module 02: Countering Disinformation

16 - 20

6

Module 03: Digital Content Creation

# Module 01: Fact Checking Framework

#### Introduction

In today's digital age, information flows faster and wider than ever before, making it both a powerful tool and a potential weapon. The dissemination of information, whether accurate or not, has profound consequences, shaping opinions, influencing decisions, and even altering the course of events. With the rise of social media and digital platforms, the lines between truth and falsehood have blurred, and the need for vigilant fact-checking has never been more critical.

**Module 01:** Fact Checking Framework is your gateway to understanding the vital art of separating fact from fiction in an age saturated with information. In this module, we embark on a journey to decode the intricacies of disinformation, misinformation, and fake news, gaining insights into the motivations behind their creation and dissemination.

Pakistan, a country with a rich media landscape and a vibrant social media presence, faces its own unique challenges in navigating the information landscape. As we explore the global principles of fact-checking, we will also delve into specific examples and scenarios relevant to Pakistan. By the end of this module, you will possess the knowledge and tools necessary to navigate the sea of information, critically evaluate claims, and distinguish between verified facts and unverified rumors.

This module is not just about learning to fact-check; it's about equipping yourself with the skills to be a responsible and discerning consumer and distributor of information. Join us on this enlightening journey as we unravel the world of fact-checking, discovering the truth amidst the waves of misinformation and disinformation. Together, we'll empower ourselves to be vigilant guardians of accurate information in an era where information is both power and responsibility.

Let's embark on this quest for truth, armed with knowledge, integrity, and a commitment to upholding the principles of responsible journalism and communication.

#### Disinformation

Disinformation refers to the intentional spreading of false information with the primary goal of misleading and manipulating the audience. An example of disinformation might be the deliberate circulation of fake news about a political opponent to tarnish their reputation during an election campaign.

#### Misinformation

Misinformation, on the other hand, is false information that is shared without the intent to deceive. A common example of misinformation could be the unintentional sharing of incorrect health-related information on social media platforms during a public health crisis, like the COVID-19 pandemic.

#### Fake News

Fake news encompasses false or misleading news articles, often sensationalized, and shared widely on social networks. Fake news can include fabricated stories about celebrities, politicians, or social issues that are created to generate clicks and engagement.

# Understanding Motivations

Why People Create and Share Misinformation

**Political Reasons:** Political parties and individuals may spread misinformation or disinformation to gain an advantage in elections, damage their opponents' reputations, or shape public opinion in their favor.

**Financial Reasons:** Some individuals may create and share false information to generate ad revenue on websites or social media platforms. The more clicks and shares, the more money they earn.

**Psychological Reasons:** People may unknowingly share misinformation because it aligns with their preconceived beliefs or emotions. Emotional content often spreads quickly on social media.

# Fact-Checking Organizations

International Fact-Checking Organizations

#### **Snopes**

# Snopes.com

Founded in 1997, Snopes is one of the pioneering fact-checking organizations. It verifies a wide range of claims, from urban legends to political statements.

#### FactCheck.org

A project of the Annenberg Public Policy Center, FactCheck.org focuses on monitoring the factual accuracy of major U.S. political players.

#### FactChecker

#### The Fact Checker

A weekly blog from the Washington Post that fact-checks various claims, especially those related to politics.

#### PolitiFact.com POLITIFACT

PolitiFact uses a 'Truth-O-Meter' scorecard to fact-check political statements in the United States. It also operates PunditFact.

#### PunditFact PUNDIT

PUNDITFACT

PunditFact, a part of PolitiFact, checks the accuracy of claims made by pundits, columnists, bloggers, and media personalities.

#### **Wire Services**

AFP, AP, Reuters, BBC, and other wire services regularly publish fact-check reports on global issues.



# Fact-Checking in Pakistan

In Pakistan, several organizations and media outlets engage in fact-checking:

#### Sachi khabr Sachi Khabar

Sachi Khabar is a prominent fact-checking organization in Pakistan that scrutinizes claims made by public figures and media.

## Soch Fact Check



Soch Fact Check is another organization dedicated to verifying information and debunking false claims in Pakistan.

#### Factnama

**FACT NAMA** 

Factnama is known for its fact-checking efforts, particularly in the context of Pakistani politics and social issues.

#### Pakistani Media

Some leading Pakistani newspapers like The News, Dawn, Express Tribune, Daily Pakistan, and private television channels have fact-check sections on their websites or publish fact-check reports.

## Fact-Checking Process

Fact-checking involves a rigorous process:

Fact-checkers review and rate the accuracy of stories through original reporting. They interview primary sources, consult public data, and analyze media, including photos and videos.

#### Fact-Checking and Verification Techniques

In Pakistan, fact-checkers use various techniques, such as:

- Trace and Track: Investigating false or misleading content to its source.
- Monitoring and Data Collection: Continuous monitoring of claims and data related to them.
- App Dashboards: Utilizing tools like CrowdTangle to track the spread of information on social media.

# Principles of Social Media Verification

#### Provenance

Provenance ensures that you are examining the original piece of content. This is crucial because often, content is shared and reshared without verifying its source.

#### Source

Identifying who captured the content helps in assessing its credibility. For example, if a citizen journalist captures a video of a significant event, verifying their credibility becomes essential.



#### Date

Determining when the content was captured is vital for context. Dates are crucial, especially during fast-paced events in Pakistan, like protests or disasters.

#### Location

Identifying where the content was captured can be essential in assessing its authenticity. For instance, during political rallies in Pakistan, knowing the exact location of an image or video can confirm its relevance.

#### **Motivation**

Unraveling the "why" behind information is a key aspect of verification. Why was the account created, the website established, or the content captured? Motivations can range from political agendas to financial gain and understanding them is central to assessing credibility.

#### How to Verify Information on Social Media

#### Checking Account Creation Date

Checking the creation date of social media accounts can reveal whether an account was recently created to spread false information.

#### Search Similar Usernames

Searching for similar usernames on different platforms can help verify the authenticity of an account and identify potential fake profiles.

#### Examining Friends Lists and Followers

Analyzing the friends or followers of an account can provide insights into its authenticity. Are they real people, or are they bots?

#### Looking for Patterns

Examining the type of content an account usually posts and its posting patterns can help identify suspicious accounts.

#### Group Memberships

Investigating group memberships can reveal networks of accounts with shared interests or agendas.

# Introduction to Digital Tools

#### Reverse Image Search

Using reverse image search tools is crucial for verifying photos and images. For example, reverse image searches can identify the origin of viral images during natural disasters or protests.

#### **Geolocation Tools**

Geolocation tools like Google Maps and Google Earth can help confirm the location where a video or image was captured. This is valuable for verifying events in Pakistan.





#### **Video Verification**

Tools for video verification and keyframes analysis are essential in debunking fake videos, a common challenge globally.

#### Archiving

Archiving content is more reliable than screenshots, especially for preserving evidence of misinformation or disinformation campaigns in Pakistan.

# Useful Fact-Checking Resources

#### **Browser Plugins**

Browser plugins like InVID verification and WayBack Machine are valuable for fact-checking efforts.

#### **Photo Analysis**

Tools like TinEye and Yandex reverse image search can help confirm the authenticity of images circulating on Pakistani social media.

#### **Video Analysis**

YouTube Data Viewer and InVID are useful for verifying videos in the Pakistani context.

#### Website Analysis

Tools like Domain Big Data and Wayback Machine can help investigate websites that spread false information.

#### Social Media Search and Account Analysis

Tools like Foller.me and Twiangulate are valuable for analyzing Twitter accounts, a popular platform for political discourse.

#### **Finding People**

People search tools like Pipl can assist in identifying individuals involved in spreading false information.

#### **Advertising Analysis**

Analyzing political and issue-related ads on platforms like Facebook and Google is relevant to the Pakistani context, especially during elections.

#### Web Traffic Analysis

Tools like Alexa and SimilarWeb can help assess the reach and impact of websites spreading false information.

#### **Corporate/Business Tools**

Tools like Opensanctions and Open Corporates can uncover connections between entities involved in disinformation campaigns.

#### **Guides and Additional Resources**

Pakistan-based fact-checkers can benefit from guides like Bellingcat's list of digital tools and resources for investigative journalism.



# Module 02: Countering Disinformation

#### Introduction

In Module 02, we will explore the critical topic of countering disinformation. Disinformation is the deliberate spread of false or misleading information with the intent to deceive, manipulate, or harm. In an age where information is disseminated at lightning speed, the ability to discern fact from false-hood is a vital skill.

#### Countering Disinformation

Before we dive into the strategies and techniques for countering disinformation, it's essential to grasp the concept itself. Disinformation encompasses the intentional dissemination of information known to be false or misleading, often with malicious intent. Countering disinformation involves a systematic approach to verify and debunk false claims, ultimately upholding the truth.

#### Self-Check the Source

Before accepting and disseminating information, it's crucial to perform a self-check of the source. This process involves several critical considerations:

• Who Uploaded the Content: Identifying the individual or entity behind content creation or dissemination is fundamental.

• **Content Ownership:** Distinguish between those who created the content and those who merely shared it. Understanding ownership helps assess responsibility.

• **Content Portfolio:** Analyze other content uploaded by the source. Consistency or patterns in their content can provide clues about their credibility and motivations.

## Lead With Truth to Counter False Claims

#### **Headlines Matter**

The power of headlines in shaping perception cannot be overstated. On social media platforms, headlines often serve as the primary information source for users. Counteracting disinformation begins with crafting honest, accurate, and informative headlines. Misleading or sensationalized headlines can inadvertently amplify false claims.

#### Fact-Check

- Read Past the Headline: Misleading information is often buried within an article's content. Avoid the trap of relying solely on headlines by delving deeper into the article to grasp the full context.
- Check the News Outlet: Assess the credibility of the news outlet or source publishing the information. Reputable outlets adhere to journalistic standards and fact-checking processes.
- Verify the Publish Date and Time: Timeliness matters; outdated information can mislead. Always verify the publish date and time to assess the information's relevance.
- Identify the Author: Investigate the qualifications and potential biases of the article's author. A trans parent and credible author enhances the reliability of the content.
- Examine Links and Sources: Scrutinize the sources cited within the article. Are these sources credible and reliable? Assessing the quality of references is crucial.

10



- Questionable Quotes and Photos: Be vigilant when encountering quotes or images within articles. Fact-check quotes for accuracy, and use tools to verify the authenticity of images. Misattributed quotes and manipulated images are common in disinformation.
- Beware Confirmation Bias: Recognize the human tendency to seek information that confirms pre-ex isting beliefs. Guard against this bias by actively seeking diverse perspectives and cross-referencing information from multiple sources.
- Multiple Source Verification: Rely on the principle of triangulation. Seek confirmation from multiple credible sources before accepting information as factual. Consistency among multiple reliable sources es enhances the credibility of the information.

#### Verifying Images

#### • Using Google Lens / Image Search

Google Lens and reverse image search tools are invaluable resources for verifying the authenticity of images. These tools help identify the origin of images and any prior instances of their use.

#### • Smart Keyword Search

Incorporate precise keyword searches to uncover credible sources that either confirm or debunk claims made in images. Crafting well-structured search queries is an art that can yield invaluable results.

#### • Strong Observational Skills

Developing keen observational skills is vital when assessing images. Look for inconsistencies, anomalies, or contextual details that provide insights into the authenticity of images. Elements such as lighting, shadows, reflections, and object placements can be telltale signs.

# Deep Fake Videos

Deep fake videos represent a significant challenge in countering disinformation. These videos are generated using advanced artificial intelligence algorithms and can convincingly manipulate facial expressions, speech, and even entire scenarios.

# • Verifying Deep Fake Videos

Identifying deep fake videos requires a discerning eye and technical tools. Key indicators of deep fake videos include:

- Unnatural Eye Movement: Deep fake videos often exhibit unnatural eye movement or gaze.
- Awkward Facial-Feature Positioning: Pay attention to inconsistencies in facial features, such as misaligned eyes, noses, or mouths.
- Lack of Emotion: Deep fakes may lack genuine emotions or exhibit strange emotional responses.
- Awkward Body or Posture: Observe the subject's body movements and posture for unnatural or glitchy behavior.
- Unnatural Coloring: Look for discrepancies in skin tone, hair color, or clothing.
- Artificial Hair and Teeth: Identify hair or teeth that appear unnatural or poorly rendered.
- Blurring or Misalignment: Deep fake videos may exhibit blurriness or misalignment around facial features.



- Robotic Audio: Listen for audio that sounds artificial, robotic, or out of sync with the video.
- Unnatural Movements in Slow Motion: Some deep fake imperfections become more apparent when videos are slowed down.

• Cryptographic Algorithm: Advanced detection methods may involve the use of cryptographic algorithms to identify manipulated content.

# • Verifying Videos

#### • Buildings and Landmarks

Videos often feature identifiable buildings or landmarks. Cross-referencing these with satellite maps or tools like Google Earth can confirm or debunk claims made in videos.

#### • Insignia

Flags, logos, emblems, and badges present in videos can offer valuable clues about the region or group featured.

#### Comments

Social media platforms provide a wealth of user-generated comments. These comments can serve as a collective investigative tool, as users often point out inconsistencies or provide additional context.

#### • Number Plate

Vehicle registration plates visible in videos can help pinpoint the geographical location where the video was captured.

#### Clothing

Clothing worn by individuals in videos can offer cultural, religious, or geographical identifiers.

#### • Weather

Pay attention to the weather conditions visible in videos. Cross-referencing this with historical weather reports can provide additional context.

#### • Signage

Text present on signposts, banners, billboards, or storefronts within videos can help identify locations. Phone numbers or contact information displayed in videos may lead to the confirmation of physical addresses.

#### Audio

The audio track in videos can offer critical contextual information. Listen for place names, accents, dialects, or other audio cues that reveal the video's context.

# InVID-WeVerify Toolkit

The InVID-WeVerify toolkit is an open-source resource provided by AFP Medialab. Developed through European projects, this toolkit serves as a versatile verification tool designed to streamline fact-checking and investigative journalism tasks. It functions as a "Swiss army knife" for journalists and fact-checkers, enhancing efficiency in content verification.



# Verifying Websites

#### Check Ownership

Evaluating website ownership is essential to determine transparency and potential biases. Identifying the individuals or entities responsible for the website can provide insights into its credibility.

Assess Content

Examine the content presented on websites. Assess whether it reflects a particular ideological bias and whether authors are disclosed and credible. Ideological-driven content should be scrutinized for objectivity.

Check History

Determine when the website was initiated. The age of a website can provide valuable context about its credibility and reliability.

Watch for Red Flags

Be vigilant for red flags that may indicate an untrustworthy website. These red flags include excessive clickbait, intrusive ads, or content that lacks credibility. A proliferation of ads and a dearth of substantive content can be indicators of dubious sources.

Investigate Domains

Utilize domain-checking tools such as Who.is to gather additional information about the website. Domain registration details can reveal ownership and registration history.

# Countering Fake News

#### Do Not Become a Carrier

One of the most significant challenges in countering disinformation is preventing its spread. Individuals must refrain from becoming unwitting carriers of fake news. To achieve this, always verify information before sharing it with others.

# Verify and Investigate

Fake news often exploits emotions, aiming to elicit strong reactions. It's imperative to verify and investigate claims thoroughly before reacting. Emotional responses can inadvertently perpetuate falsehoods.



# Countering Fake News and Ethical Journalism Practices

Ethical journalism practices are essential for countering disinformation effectively. Ethical news values encompass:

#### Accuracy

Accuracy is the foundation of ethical journalism. It involves ensuring that facts are correct, words are chosen carefully, information is presented in the proper context, and potential biases are acknowledged and mitigated.

#### Confirmation

Confirmation involves rigorous fact-checking, both within and outside the newsroom. Journalists must corroborate information, address gaps and uncertainties, and maintain a commitment to accuracy and reliability.

#### Tenacity

Journalists should demonstrate tenacity in their pursuit of stories. Going beyond surface-level reporting to provide depth and comprehensive coverage is essential. Tenacity ensures that stories are not merely following the crowd but are rooted in thorough investigation.

#### Dignity

Treating subjects and sources with respect and dignity is a core ethical value. Journalists should approach their work with empathy and uphold the dignity of all individuals involved in the publication process.

# Code of Ethics for Content Creation

Content creators must adhere to a code of ethics that upholds truth, honesty, and respect. The code includes:

• Truthfulness: Content creators should commit themselves to reporting accurate and essential facts. Truthfulness involves an honest presentation of information without distortion or bias.

• Honest Reporting: Content creators should present information honestly, avoiding misleading representations or sensationalism. Honesty extends to the use of accurate language and context.

• Respect for Privacy: Content creators must respect personal privacy and private grief. They should avoid invasive or intrusive reporting that exploits personal tragedy.

• Attribution: Properly attributing information to its source is a fundamental journalistic practice. Citing sources ensures transparency and accountability.

• Disclosure of Conflicts: Content creators should disclose any conflicts of interest that may affect the accuracy, fairness, or independence of their journalism. Transparency is essential in maintaining trust with audiences.

#### Conclusion

Module 02 equips you with an in-depth understanding of the principles and techniques for countering disinformation. By upholding the pillars of verification, fostering critical thinking, and embracing ethical journalism practices, you can play a pivotal role in promoting truth and combating the spread of false information.

# Keep "Society of Professional Journalists (SPJ) Code of Ethics" Handy

Society of Professional Journalists

# C SD E of ETHICS

#### PREAMBLE

Members of the Society of Professional Journalists believe that public enlightenment is the forerunner of justice and the foundation of democracy. Ethical journalism strives to ensure the free exchange of information that is accurate, fair and thorough. An ethical journalist acts with integrity. The Society declares these four principles as the foundation of ethical journalism and encourages their use in its practice by all people in all media.

#### SEEK TRUTH AND REPORT IT

Ethical journalism should be accurate and fatr. Journalists should be honest and courageous in gathering, reporting and interpreting information. Journalists should:

- Take responsibility for the accuracy of their work. Verify information before releasing it. Use original sources whenever possible.
- Remember that neither speed nor format excuses inaccuracy.
  Provide context. Take special care not to misrepresent or oversimplify in
- promoting, previewing or summarizing a story.
- Gather, update and correct information throughout the life of a news story.
- Be cautious when making promises, but keep the promises they make.
- Identify sources clearly. The public is entitled to as much information as possible to judge the reliability and motivations of sources.
- Consider sources' motives before promising anonymity. Reserve anonymity for sources who may face danger, retribution or other harm, and have information that cannot be obtained elsewhere. Explain why anonymity was granted.
- Diligently seek subjects of news coverage to allow them to respond to criticism or allegations of wrongdoing.
- Avoid undercover or other surreptitious methods of gathering information unless traditional, open methods will not yield information vital to the public.
- Be vigilant and courageous about holding those with power accountable. Give voice to the voiceless.
- Support the open and civil exchange of views, even views they find repugnant.
- Recognize a special obligation to serve as watchdogs over public affairs and government. Seek to ensure that the public's business is conducted in the open, and that public records are open to all.
- Provide access to source material when it is relevant and appropriate.
- Boldly tell the story of the diversity and magnitude of the human experience. Seek sources whose voices we seldom hear.
- Avoid stereotyping. Journalists should examine the ways their values and experiences may shape their reporting.
- Label advocacy and commentary.
- Never deliberately distort facts or context, including visual information. Clearly label illustrations and re-enactments.
- Never plagiarize. Always attribute.

#### **MINIMIZE HARM**

#### Ethical journalism treats sources, subjects, colleagues and members of the public as human beings deserving of respect. Journalists should:

 Balance the public's need for information against potential harm or discomfort. Pursuit of the news is not a license for arrogance or undue intrusiveness.

- Show compassion for those who may be affected by news coverage. Use heightened sensitivity when dealing with juveniles, victims of sex crimes, and sources or subjects who are inexperienced or unable to give consent. Consider cultural differences in approach and treatment.
- Recognize that legal access to information differs from an ethical justification to publish or broadcast.
- Realize that private people have a greater right to control information about themselves than public figures and others who seek power, influence or attention. Weigh the consequences of publishing or broadcasting personal information.
- Avoid pandering to lurid curiosity, even if others do.
- Balance a suspect's right to a fair trial with the public's right to know. Consider the implications of identifying criminal suspects before they face legal charges.
- Consider the long-term implications of the extended reach and permanence of publication. Provide updated and more complete information as appropriate.

#### ACT INDEPENDENTLY

The highest and primary obligation of ethical journalism is to serve the public.

Journalists should:

- Avoid conflicts of interest, real or perceived. Disclose unavoidable conflicts.
  Refuse gifts, favors, fees, free travel and special treatment, and avoid political and other outside activities that may compromise integrity or impartiality, or may damage credibility.
- Be wary of sources offering information for favors or money, do not pay for access to news. Identify content provided by outside sources, whether paid or not.
- Deny favored treatment to advertisers, donors or any other special interests, and resist internal and external pressure to influence coverage.
- Distinguish news from advertising and shun hybrids that blur the lines between the two. Prominently label sponsored content.

#### **BE ACCOUNTABLE AND TRANSPARENT**

Ethical journalism means taking responsibility for one's work and explaining one's decisions to the public. Journalists should:

ournalists should:

- Explain ethical choices and processes to audiences. Encourage a civil dialogue with the public about journalistic practices, coverage and news content.
- Respond quickly to questions about accuracy, clarity and fairness.
- Acknowledge mistakes and correct them promptly and prominently. Explain corrections and clarifications carefully and clearly.
- Expose unethical conduct in journalism, including within their organizations.
  Abide by the same high standards they expect of others.

The SPJ Code of Ethics is a statement of abiding principles supported by additional explanations and position papers (at spj.org) that address changing journalistic practices. It is not a set of rules, rather a guide that encourages all who engage in journalism to take responsibility for the information they provide, regardless of medium. The code should be read as a whole; individual principles should not be taken out of context. It is not, nor can it be under the First Amendment, legally enforceable.



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#### Introduction

In today's digital landscape, the creation of engaging and informative content is a critical skill. This module focuses on the art of digital content creation, delving into its various forms, strategies, and considerations. Building upon the foundations laid in the previous modules on fact-checking and countering disinformation, this module equips you with the knowledge and skills to produce compelling and credible digital content.

#### **Definition of Digital Content**

Digital content encompasses a wide range of media designed for consumption on digital platforms. This includes text, images, videos, audio, podcasts, infographics, and more. The versatility of digital content allows for creative storytelling, information dissemination, and audience engagement.

#### **Types of Digital Content**

• Text/Images: Digital content often takes the form of articles, blog posts, and news reports accompanied by images or infographics. Websites such as TNN Urdu, Voicepk, and The Current effectively employ text and images to convey news and stories.

• Videos: Video content is a powerful medium for communication. Platforms like TCM Originals on YouTube, SochVideos on Facebook, and The Current on YouTube have harnessed this power to engage their audiences through visual storytelling.

• Audio, Podcasts, etc.: The realm of audio content, including podcasts, offers a unique space for in-depth discussions, interviews, and storytelling through spoken words.

# Short Videos

Short videos are concise visual narratives designed to capture the viewer's attention quickly. They are characterized by their brevity, often spanning from a few seconds to a few minutes, making them highly shareable and accessible.

#### **Popularity of Short Videos**

The rise of short videos can be attributed to several factors:

• *TikTok's Arrival:* TikTok, a platform dedicated to short videos, gained immense popularity and was downloaded over a billion times globally by February 2019.

• *Competing Platforms:* Recognizing the potential of short videos, major social media platforms such as Facebook, Instagram, and YouTube launched their own short video features.

16

# Race for Digital Ads on Short Videos

Short videos have become a battleground for digital advertising. Brands and content creators are in a race to capture the attention of audiences, resulting in innovative and visually captivating advertisements.

#### Treatment of Videos

Video content can take various forms, each suited to different storytelling needs:

- Explainers: These videos provide concise answers to key questions, often in a Q&A format.
- On-the-Spot Action: Videos capturing real-time events, demonstrations, or incidents as they unfold.

• Videos Based on Social Media Content: Content that amplifies and contextualizes trends and discussions happening on social media platforms.

- Character-Led, Self-Narrated Pieces: Narratives driven by relatable personalities, offering unique perspectives.
- Reporter-Led Videos: Journalists providing insights, analysis, and commentary on various topics.

• Traditional TV Packages: Videos resembling traditional news packages, featuring soundbites (SOTs) and pieces-to-camera (PTC).

# Content Planning

Effective content creation begins with a well-structured plan:

- Why Do a Story?: Clearly define the purpose of your content, considering your organization's vision, values, and the potential impact of the story.
- Identifying the Target Audience: Understand your audience's demographics, interests, and preferences to tailor your content effectively.
- Language Selection: Choose the language that resonates best with your target audience.
- Issues/Topics/Treatment: Determine the subject matter, angle, and narrative approach for your content.
- Platform Selection: Select the most suitable digital platform (e.g., YouTube, Instagram, Facebook) and format (vertical, horizontal) for your content.
- Duration: Decide on the optimal video length to maintain audience engagement.
- Timing: Consider when to release your content for maximum visibility and impact.

• Resource Requirements: Evaluate the equipment, travel, and other resources needed for content production.



# Editorial Considerations

Upholding journalistic integrity and ethical standards is paramount in content creation:

• Is It New or Original: Strive to produce content that is authentic, newsworthy, and distinct from existing material.

- Engagement: Craft content that not only informs but also engages and captivates your audience.
- Relevance: Ensure your content addresses timely and relevant topics that resonate with your audience.
- Informativeness: Prioritize accuracy and provide valuable information to your viewers.
- Fair and Balanced Reporting: Maintain objectivity and present diverse perspectives on the subject matter.

#### Other Editorial Considerations

Additional editorial aspects to consider include:

- *Women Representation:* Ensure fair representation of women in your content to promote gender equality.
- *Risks of Investigative Reporting:* Recognize and mitigate potential risks associated with investigative journalism, ensuring the safety of both content creators and subjects.
- *Right of Reply:* Provide subjects an opportunity to respond to allegations or claims made in your content.
- *Copyright Violations:* Respect copyright laws and intellectual property rights by properly attributing and seeking permission when necessary.
- *Defamation and Cyber Laws:* Familiarize yourself with legal constraints governing content creation and online communication.

#### Visual Storytelling

Effective visual storytelling is an art that involves a range of elements:

- *The Topline:* Summarize your story idea in 100 words or less, offering a brief overview of the content's key message
- What We'll See or Hear: Describe the visual and auditory elements that will enhance your storytelling.
- *Audio/Natural Sound, Music:* Consider the use of audio elements, including natural sounds and music, to create atmosphere and impact.
- *Visual Setting:* Paint a vivid picture of the setting, location, or context of your story, potentially including drone shots or gimbal-stabilized footage.
- *Narrative Building:* Craft a compelling narrative by introducing strong and relatable characters and storytelling techniques.
- Interviews/SOTs/Quotes: Incorporate interviews, soundbites (SOTs), and quotes to add depth and credibility to your content.
- *First Person/Show and Tell:* Decide whether a first-person approach or a "show and tell" style is more suitable for your content.
- *Background Information/GFX/Data Visualization/Maps:* Enhance understanding through the use of graphics, data visualization, and maps where relevant.

18

#### Titles, Thumbnails, Captions, and Keywords

Optimize your content for discoverability and viewer engagement:

• Titles: Craft compelling and descriptive titles that pique the viewer's interest and accurately represent the content.

• Thumbnails: Design attention-grabbing thumbnail images that entice viewers to click on your content.

• Captions: Provide informative captions that enhance comprehension and accessibility for a wider audience.

• Keywords: Incorporate relevant keywords in titles, descriptions, and tags to improve search visibility and discoverability.

#### After the Publication

Your work continues after your content is published:

• Keep an Eye on Feedback: Actively monitor audience feedback, including likes, shares, and comments, to understand viewer sentiments and preferences.

• Engagement/Audience Interactivity: Foster interactivity and engagement with your audience through timely responses and discussions.

• Social Media Policy: Adhere to a well-defined social media policy that ensures responsible engagement and upholds your organization's reputation.

• Analytics: Analyze the performance of your content using analytics tools to gain insights into what resonates with your audience, enabling continuous improvement.

#### Social Media Algorithms

Understanding social media algorithms is essential for maximizing your content's reach and impact:

• *Instagram:* Leverage tagging, location data, metadata, and video content, as these elements can boost visibility. Paid advertisements and shoutouts may also be effective strategies

• Facebook: Be aware of prime posting times, avoid excessive posting (limit to a maximum of two posts per day), and consider the automatic promotion of video content. Note that tagging in posts and sharing external links may not be as effective as they once were.

• YouTube: Take advantage of short video promotion, maintain consistency in your content, and engage with your audience through WhatsApp support. Activity, including dislikes, can also contribute to video promotion. Longer videos, typically between 8 to 10 minutes, tend to perform well.

• *Twitter:* Participate in the promotion of "Spaces" (audio conversations), focus on retweets for engagement, use tagging judiciously as it may not have the same impact as before, and adapt to changes in hashtag effectiveness.

#### **Closing Words**

In this digital age, where information is both abundant and influential, continuous adaptation is essential. Embrace the ever-evolving landscape of digital content creation, staying attuned to emerging trends, and persistently honing your skills. With this publication as your guide, empowered in the vital aspects of contemporary communication–Fact-Checking and Countering Disinformation, Countering Disinformation Through Verification, and Digital Content Creation–you are equipped with a holistic framework to thrive in today's information-driven society. Through compelling and credible content, you can inform, engage, and steer the course of a rapidly changing digital world.



66-L P.E.C.H.S Block 2, Main Kashmir Road, Karachi, Sindh, Pakistan
 +92-2137246137
 https://gnmionline.org/
 info@gnmionline.org
 info@gnmionline.org
 https://www.facebook.com/gnmionline
 https://www.facebook.com/gnmionline
 https://www.instagram.com/gnmiofficial/